

Herotel

# Herotel Strengthens GCP Security & Compliance with Deimos

Deimos partnered with Herotel to conduct a proactive audit, benchmark security maturity, and implement best practices across IAM, networking, logging, and compute.

## THE CHALLENGE

Like many forward-thinking organisations, Herotel wanted to stay ahead of potential risks and align with best-in-class security standards. They proactively engaged Deimos to identify opportunities to strengthen identity controls, firewall rules, and service account management - all while ensuring compliance and operational continuity.

## THE SOLUTION

Working closely with Google Cloud, Deimos delivered targeted improvements across IAM, networking, storage, and monitoring. This included refining service account permissions, enforcing least privilege, enabling DNSSEC and enhanced logging, securing workloads and Cloud SQL, and hardening compute/storage configurations.

### Solution Pillars

- Infrastructure Modernisation
- Security

### Products

Google Cloud

## THE RESULT

Herotel increased its security maturity by addressing multiple areas of improvement including multiple high-medium severity issues. Enhancements included tighter IAM controls, encrypted database connections, more restricted firewall rules, and centralised logging. These proactive steps reduced compliance risk, increased resilience, and reinforced customer trust.

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## ABOUT HEROTEL

Herotel is South Africa's largest fixed-wireless internet service provider, delivering affordable broadband to urban and rural communities. With a strong focus on accessibility and innovation, Herotel connects over 150 towns nationwide.

INDUSTRY: Telecommunications  
LOCATION: South Africa

Partnering with Deimos has been transformative for our cloud security. Their audit and enhancements helped us validate our existing strengths, close gaps before they could become risks, and reinforce our infrastructure for the future.

IMEL RAUTENBACH  
IT EXECUTIVE | HEROTEL

## ABOUT DEIMOS

Deimos provides business and tech consulting services that transform organisations by leveraging the entire Google Cloud portfolio.

